



Colorado Springs Utilities

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PO BOX 111
BAYFIELD CO 81122-0111

October 16, 2015

RE: Project COPE Contribution

Dear Valued Customer:

Colorado Springs Utilities would like to express our gratitude for your decision to donate to Project COPE. This letter is provided to verify and confirm your Project COPE donation election. According to our records, you are making a One Time Donation of \$188.00

If the above donation election is correct, no action by you is necessary. If it is incorrect, please contact us at AskUs@csu.org or (719) 448-4800.

Note: To ensure your payment is deposited in the Project COPE account, your utilities bill payment must be made on time and the entire bill must be paid in full. If your account is past due, your payment will be applied to your total account balance, and the intended donation to Project COPE will not be made.

Colorado Springs Utilities established Project COPE in March 1983 to assist customers in paying their utilities bill under emergency circumstances. Project COPE has assisted more than 13,000 Colorado Springs residents pay their utilities bill and has disbursed in excess of \$6 million dollars in the last 20 years. Your ongoing Project COPE donation will enable Colorado Springs Utilities to continue to help our community sustain their basic human needs...electric, water, natural gas and wastewater services.

Again, thank you very much for choosing to donate to Project COPE. Remember, your contribution may qualify as a charitable contribution for income tax purposes. Please consult your tax advisor for further information.

If you have any questions about us or your service, please do not hesitate to contact us at AskUs@csu.org or (719) 448-4800 or log on to our website, www.csu.org.